

March 19th, 2020

With the COVID-19 situation continuing to evolve daily, we as business operators must adapt our ways of doing things and modify some of our usual habits in order to ensure everyone's safety and limit the possible spread of the virus.

Here are the measures that we continuously strive to implement:

- Our technicians always wear neoprene or latex gloves when they enter your vehicle.
- Our technicians disinfect high-touch interior surfaces when receiving and returning your vehicle: steering wheel, door handle, gear changer, etc.
- Reception areas, counters, payment method equipment, courtesy vehicles, and common areas are regularly disinfected.
- Hand sanitizer is available for use.

If you have traveled abroad in the past 2 weeks, we ask that you refrain from visiting our shops and schedule an appointment after the prescribed quarantine period of 14 days. Anyone with flu-like symptoms is also requested not to come in person to our automotive repair shops.

To help us maintain the recommended practice of keeping 1 m away from others, we kindly ask that you leave your vehicle at your NAPA AUTOPRO Centre and avoid staying in our customer area.

We are closely monitoring the measures taken by health and government authorities to limit the spread of COVID-19. We are committed to taking all necessary precautions to ensure your safety.

We thank you for your trust and cooperation.

Your NAPA AUTOPRO Team